

Hints on how to get the best from the BSO Digital Concerts

We shall be streaming our concerts live from Lighthouse using Vimeo as the streaming host service. We have created special pages which will contain the embedded video which can only be accessed if you have purchased a digital ticket and have logged into your personal account on the BSO website.

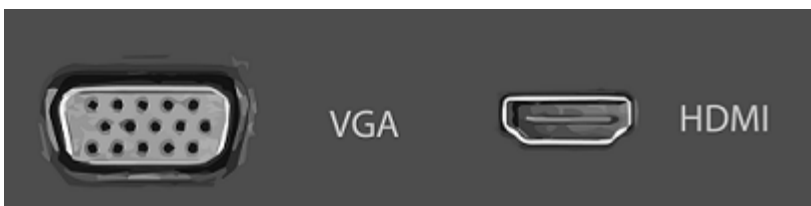
For the best streaming experience we would recommend using a wired connection between your computer/tablet/phone and your TV. This provides the most reliable connection and also the best options for streaming quality and resolution as many wireless (Bluetooth) solutions can be less reliable and you then need to spend time re-connecting. We are therefore concentrating on wired solutions in greater detail but will list below other options that are workable if you have the correct hardware/software (Apps) and are used to streaming in that method.

Connection to TV via PC or laptop

The easiest and quickest way to connect to your TV from your laptop or PC is using an HDMI cable which are readily available from various shops or online (see Amazon example via the link below)

https://www.amazon.co.uk/AmazonBasics-High-Speed-Ultra-HDMI-Cable/dp/B01418SIJY/ref=sr_1_1_sspa?crid=COTTA3LMBZ1P&dchild=1&keywords=hDMI+cable&qid=1598271748&sprefix=hDMI%2Caps%2C378&sr=8-1-spons&psc=1&spLa=ZW5jcnlwdGVkUXVhbGlmaWVyPUEyVDBQNEY5UFI1UFkyJmVuY3J5cHRIZElKPUeWnDQ5MTQ2MIJZUkpIRjhCVU5TRSZlbmNyeXB0ZWZlKPUeWOTczMDQ2MU5FV0VWQzBRWTZMUSZ3aWRnZXROYW1lPXNwX2F0ZiZhY3Rpb249Y2xpY2tSZWRpcmVjdCZkb05vdExvZ0NsaWNrPXRydWU=

Most recent PCs/laptops have an HDMI output as shown below. Simply connect the cable to this and then connect to one of the HDMI inputs in the back of your TV in a similar way in which you would connect a DVD/BluRay player – most modern LCD TVs have several of these to choose from.



Once this is complete your TV should recognise the output from the computer but you might need to check your display settings if you cannot see your PC screen on the TV. It is usually best to have your PC on first before you plug into the TV as it is more likely to find the signal automatically. If you still cannot see your PC screen then check that you have picked the correct HDMI source on your TV remote using the button marked with the symbol shown below.

Connection to TV via Android phone or tablet

You can connect to a TV from an Android mobile device (such as a Samsung Galaxy phone) in a similar way as from a PC. You will need to use an HDMI to USB C cable or a special adaptor like this:

https://www.amazon.co.uk/Adapter-Thunderbolt-Compatible-MacBook-Samsung-Grey/dp/B07HSY63VQ/ref=redir_mobile_desktop?ie=UTF8&aaxitk=jKXaUQz1bVd59cms4wnDQ&hsa_cr_id=3519690400702&pd_rd_r=48475130-7772-40bd-a6cf-b91be18a116f&pd_rd_w=sXHZx&pd_rd_wg=yOheO&ref=sbx_be_s_sparkle_mcd_asin_1_title

Please note that some older Android phones may not work using this connection.

Wireless connection options that you might wish to try

There are a number of ways that you might want to try or already know about

Amazon Firestick: You will also need to download the Amazon Silk web browser. You can then open a simple web browser, go to www.bsolive.com and click on the links directly on your TV. If you use this then we would advise that you bookmark the web address so you don't have to keep typing it in each time which can be frustrating on a TV remote.

Google Chromecast: At the moment we **do not** support simple casting from a mobile device, only from a PC where you can cast the whole Google Chrome tab. We are working with Vimeo to see if they might soon develop casting from the embedded video on our website. You will need to purchase a Chromecast dongle which you can then plug into a spare HDMI socket on your TV.

Your SMART TV might also have a built-in web browser. However these do tend to be rather clunky and not particularly user-friendly. There are also a number of mobile Apps that might be called "Video and TV Cast" or "Screen Mirroring" but as we stated at the beginning, these do not have such reliability as a cabled solution.

Other website links giving further help and information

Here are a few links to website and videos that might also help:

<https://helpdeskgeek.com/how-to/how-to-connect-a-phone-or-tablet-to-your-tv-via-usb/>

https://youtu.be/E8azb_G9Y-U

<https://youtu.be/b04158515vQ>

https://youtu.be/HLE_Qcy3z50