



## Proms in the Park 2022

Meyrick Park, Bournemouth Classical Extravaganza Fri 5 August Queen Symphonic Spectacular Sat 6 August

Thank you for booking your Proms in the Park tickets! We look forward to welcoming you to Meyrick Park in Bournemouth this weekend. It looks like the sun will be shining and we know that you will enjoy a fantastic concert by the BSO.

Please read the following information carefully to make the evening as enjoyable and safe as possible for everyone.

**Do bring** camping chairs, rugs, small tables, blankets, picnics and drinks, a torch and warm clothes for the end of the evening.

**Don't bring** open flames of any kind, sharp knives, marquees or gazebos.

Admission to the arena is from 6pm. The concerts star at 8pm and finish at about 10.25pm. Entry is via Meyrick Park Crescent and Braidley Road. There is no access via the woods. The concert arena is at Meyrick Park (rugby pitch playing fields), Bournemouth BH2 6DY.

All tickets will be scanned and can only be used once. Lost or forgotten tickets cannot be replaced and new tickets will need to be purchased to gain admission. To aid ticket checking please make sure that tickets are distributed to each person in your group. We ask that you physically print your 'print at home' tickets as these are easier to scan and will aid quicker entry.

We will be operating random bag searches on entry for security reasons. Please co-operate with the stewards and to help in advance, please do not bring any sharp knives as you may be asked to take them back to your vehicle or they may be be confiscated.

Due to the extremely dry weather we have introduced a complete **ban on all naked flames** in order to minimise the risk of grass fires in the arena. **Please do not use any form of candles or tea lights** (in addition to the usual restriction on large flammable items). Similarly we are required to make the whole arena a **No Smoking** zone. Stewards will be instructed to ask any candles or cigarettes to be extinguished.

A designated Meeting/Lost Persons Point is located at the rear of the arena, adjacent to the First Aid point. Children under 12 will be given a wristband at entry and we ask that a parent writes their phone number and a password on it, so that in the event of your child being separated from you we can easily reunite you.

**No dogs** can be admitted except Assistance Dogs. However please remember that there will be loud bangs during the fireworks.

There is no parking on site. We advise that you use the nearby town centre public car parks - the Town Hall Annexe and Town Hall Extension car parks, open from 5pm on Friday and all day on Saturday, are the nearest. There is local on-road parking but please remember to park legally and do not block drives so as not to upset local residents. A taxi and drop-off system will be in operation on Central Drive off Braidley Road. There is limited parking available for blue badge holders adjacent to the Meyrick Park Crescent entry, for those displaying a valid windscreen badge. Please note this is on a first come basis.

We advise that you bring a torch as some of the paths beyond the event perimeter may be dark when you leave; the BSO is not liable for any incidents that occur outside the concert arena.

Most importantly, enjoy the music and a great outdoor evening in the company family, friends and the BSO.

We look forward to seeing you at Meyrick Park!

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## Ticket terms and conditions

Tickets purchased are for personal use only. You may not re-sell, transfer or combine (or seek to re-sell, transfer or combine) tickets for commercial gain or profit. To do so could result in your tickets being cancelled without refund. If we suspect that your ticket has been purchased fraudulently we may cancel your booking. Admission to an event is subject to BSO terms, conditions and regulations. You will need to comply with health and safety rules, age restrictions and any security requirements. BSO has the right to refuse admission or eject you if you are involved with abusive, threatening, drunken or other anti-social behaviour, or carry offensive weapons or illegal or prohibited substances.

Tickets are non-refundable. At the discretion of the BSO Box Office, tickets that can no longer be used due to illness or other exceptional circumstances may be returned and the customer's BSO account credited. This can only be requested before 10am on the day of the concert; it is not possible to offer credits for requests made after this time. The credit can be used for the purchase of a future BSO concert sold through the BSO Box Office.

In exceptional circumstances the concert may be cancelled due to extreme weather. However the decision to cancel will not be made until the advertised start time. In the event of inclement weather the concert will take place, but the programme may be modified in the interests of safety and comfort.